

# **Operations Update**

**Dr. Joshua Colin**

**A/Vice President Processing and Maintenance Operations**

**w/Jim Herrmann**

**Director Operations Research, Insight & Continuous Improvement**

# **USPS LEADERSHIP FORUM FOR STAKEHOLDERS**

## **OPERATIONS UPDATE**

**Joshua D. Colin PhD**

**Vice President**

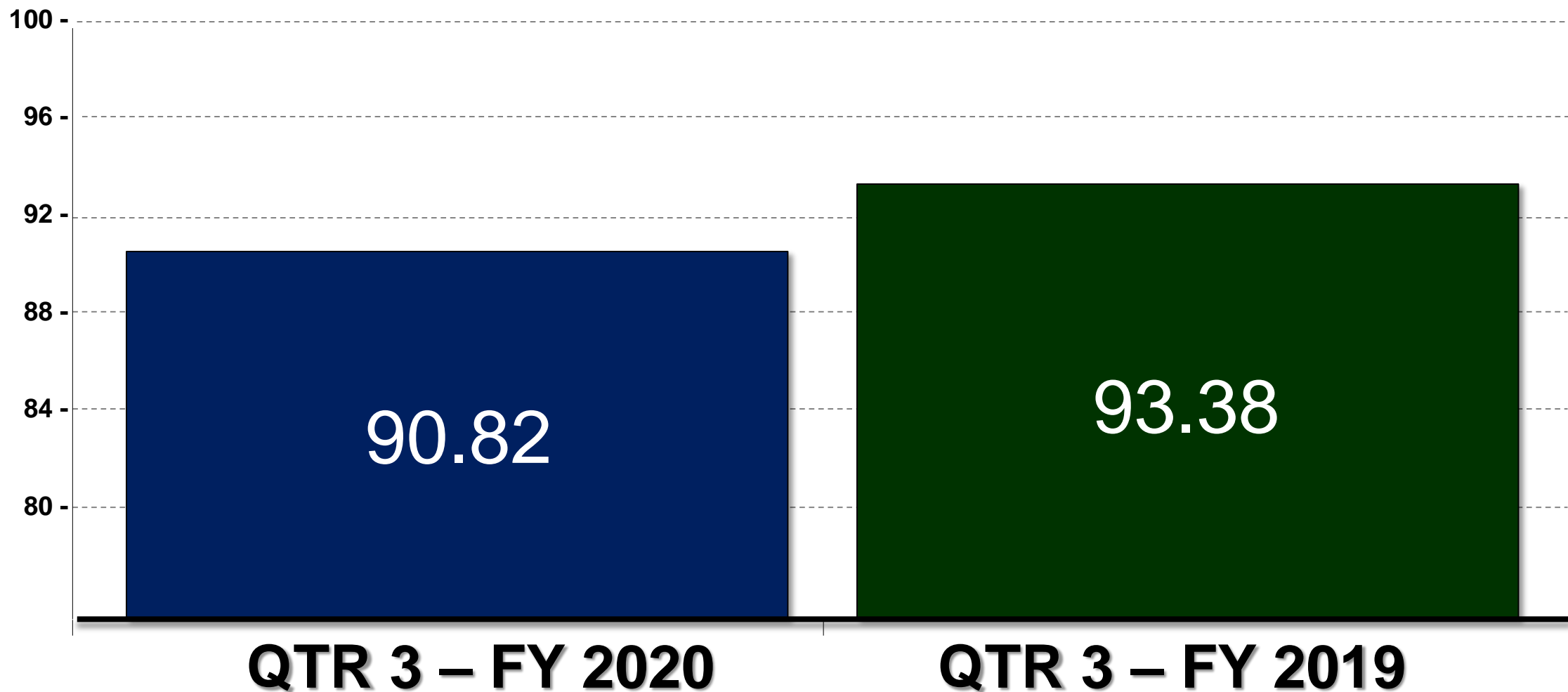
**Processing and Maintenance Operations (Acting)**

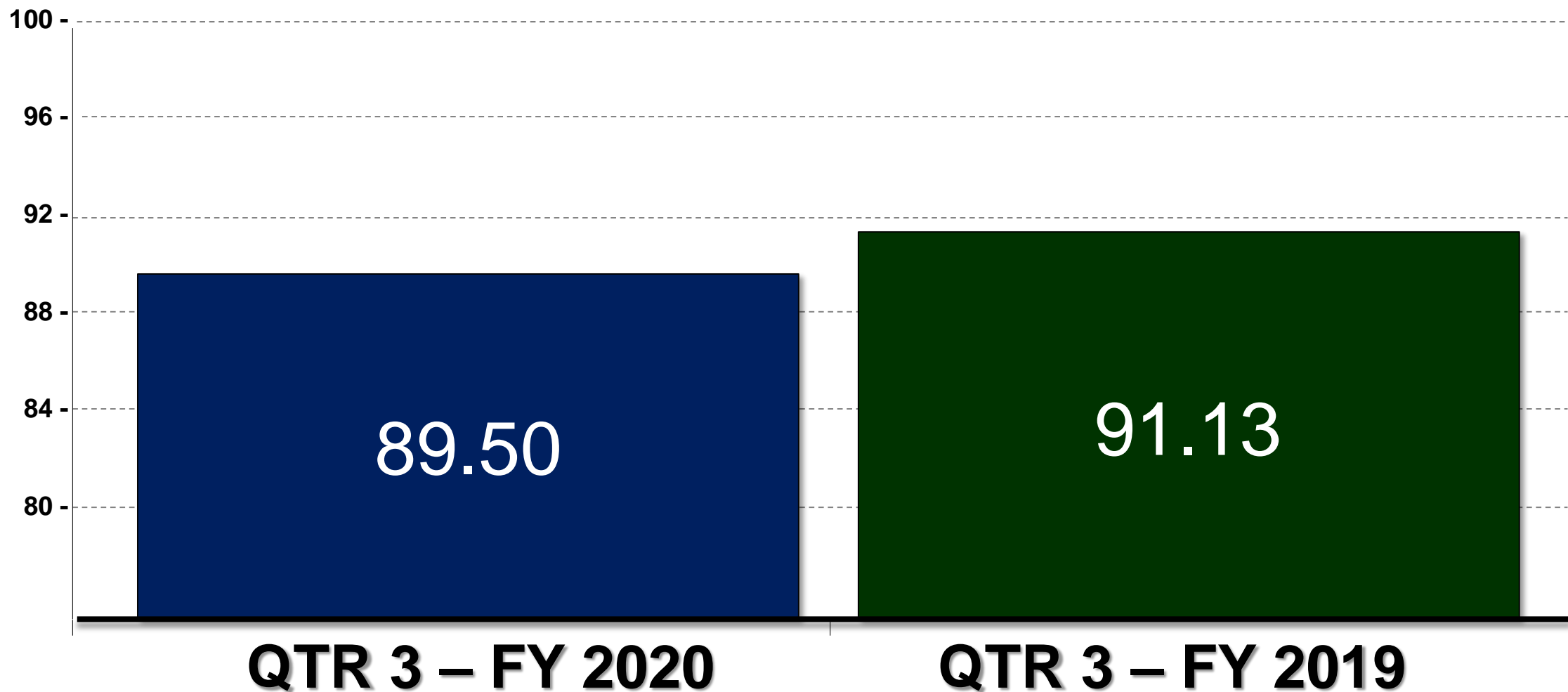
## AGENDA

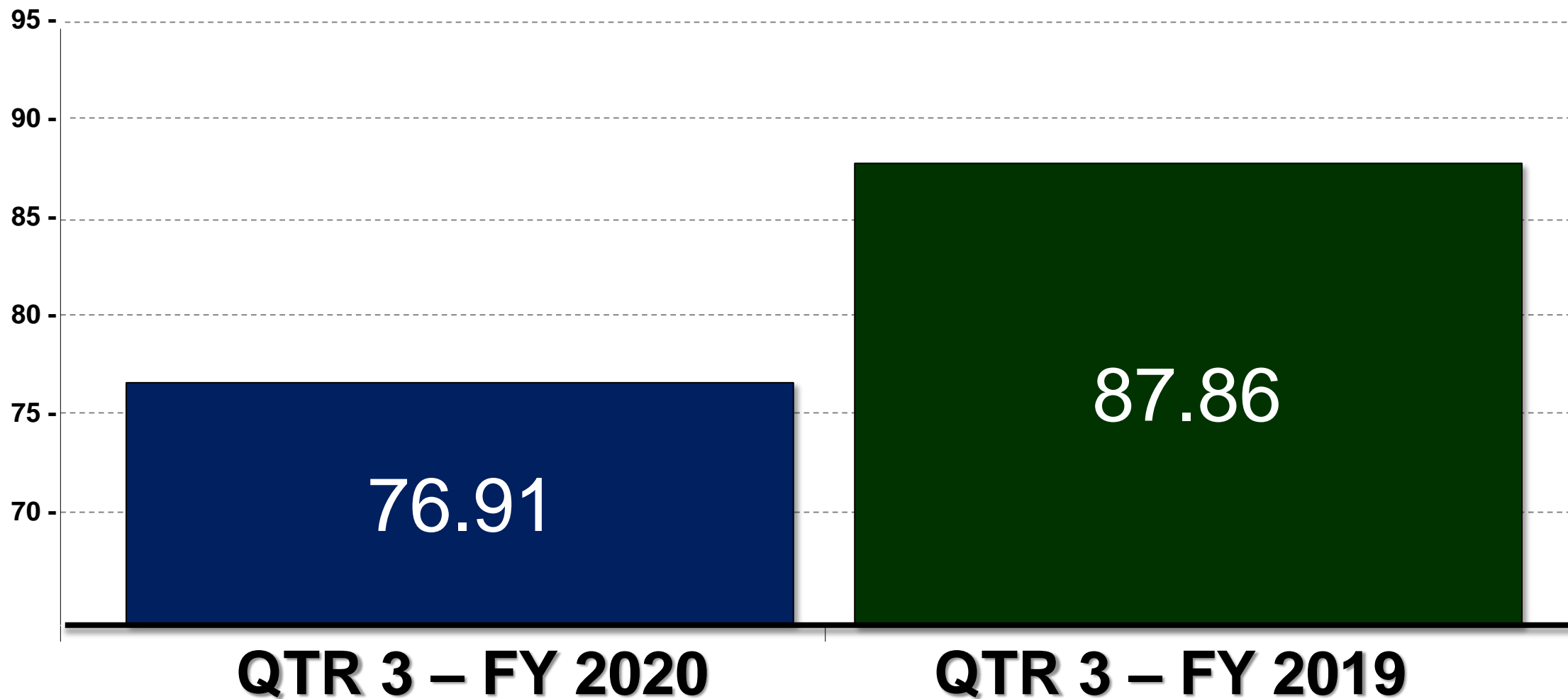
- Service Performance
- USPS / Flat Industry Work Group

## Service Performance

# First-Class Composite (Letters/Flats)







## **USPS / Flat Industry Work Group**



## Definition of Team Success:

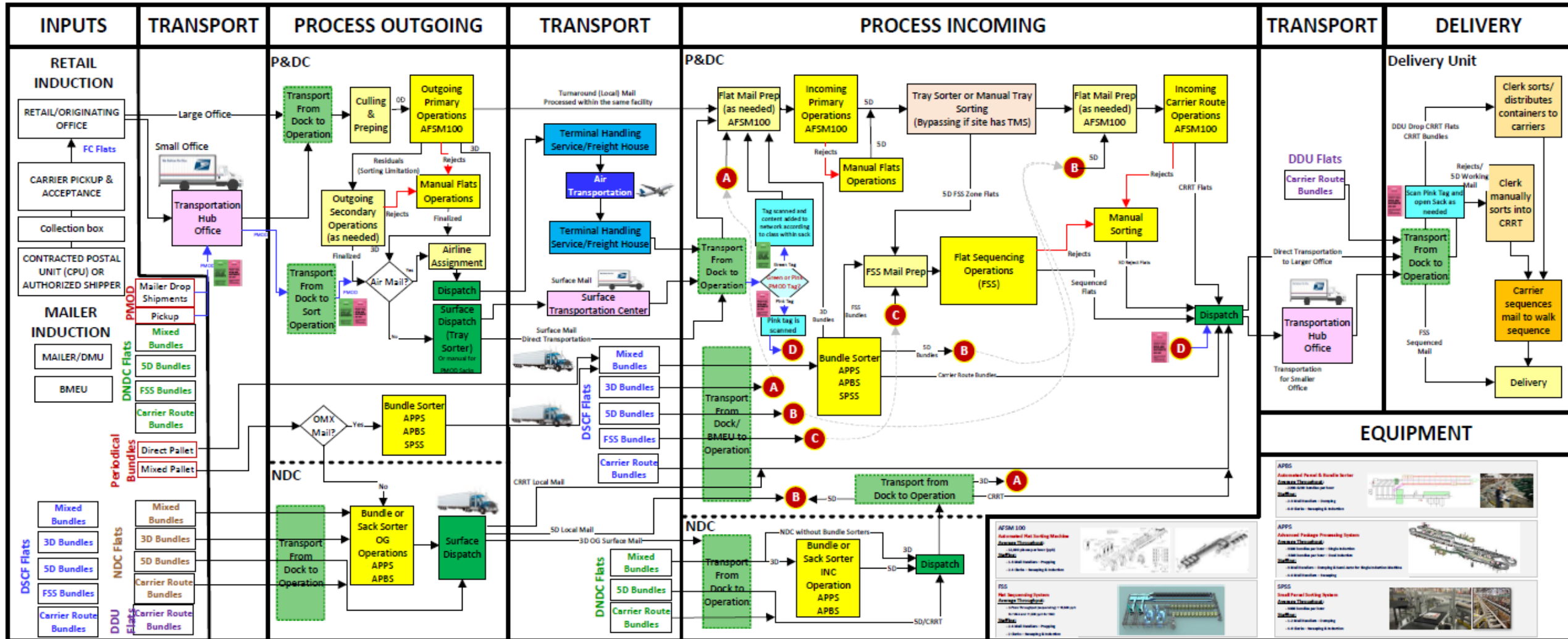
- Reduce Costs / Improve Efficiency
- Affect Change (Transformational)
- Improve Service

## USPS:

Dave Williams Jr.  
Dr. Josh Colin  
Kevin McAdams  
Robert Cintron  
Sharon Owens  
Steve Monteith  
Tom Foti  
Jim Herrmann  
Jewelyn Harrington

## Mailing Industry:

Mike Plunkett  
Todd Black  
Hamilton Davison  
Randy Stumbo  
Robert Schimek  
Rita Cohen  
Bob Galaher  
Tonda Rush  
Kathleen Siviter



## #23: Eliminate excess processing capacity

- Tarp 21/100 FSSs
- Remove 92/451 AFSMs
- Convert FSS into a 360 bin AFSM

## #5: All origin entered flats processed in First Class flow

- Decentralize and process OMX/MXD with FCM flow
- Reduce Mixed ADC Volumes

**#6: Every other day FSS processing**

**#9: Combine Marketing Mail & Periodical into a single mail flow**

**#23: Increase the quantity of pallets at entered at DSCF that can be cross docked to Post Offices without additional processing**

**#14: Reduce complexity in the origin sites for small mailers**

## USPS – INDUSTRY COLLABORATION

### OPPORTUNITIES:

NPF 2021 – Nashville TN – May 2-5

<http://www.npf.org>

MTAC – Meet Quarterly

<https://postalpro.usps.gov/>

Areas Inspiring Mail Focus Groups –  
Calendar by Area

<http://postalpro.usps.com/industry-forum/area-mailing-industry-focus-group/calendar>



## GROWING TOGETHER



*Thank You*